Dimensions Overview

The VPA evaluates the health of volunteer programs on 15 different dimensions. These dimensions, organized by overall category, are listed below:

Perceptions of the Organization
- Organizational Commitment
- Satisfaction with Communication
- Recognition by the Organization
- Perception of Voice

Perceptions of Volunteer Work
- Competence
- Role Clarity
- Satisfaction with Volunteer Work
- Engagement
- Satisfaction with Volunteer Contribution

Interpersonal Perceptions
- Satisfaction with Volunteer Coordinator
- Satisfaction with Volunteer Colleagues
- Satisfaction with Paid Staff

Volunteer Management Practices
- Training
- Support

Constraints
- Organizational Constraints
- Burnout
- Intentions to Quit

In addition to these dimensions, the VPA report also provides volunteer responses to three open-ended questions:
- Perceived Strengths of the Volunteer Program
- Perceived Weaknesses of the Volunteer Program
- Additional Comments